




Condensed Item Analysis Report

Guam DMHSA











Adult Survey-Departmental Summary

October 2006


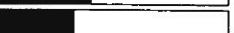
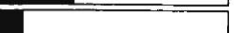


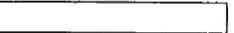

Gender

Response	Frequency	Percent	Mean: 1.43
Male	40	53.33	
Female	30	40.00	
Missing	5	6.67	







Race

Response	Frequency	Percent	Mean: 3.32
Chamorro	38	50.67	
CNMI	2	2.67	
FSM	4	5.33	
Palau	1	1.33	
White	4	5.33	
Asian	12	16.00	
Pacific Islander/Hawaiian	2	2.67	
Black/African American	0	0.00	
Mixed	8	10.67	
Missing	4	5.33	


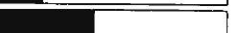
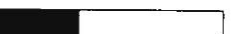
I like the services that I received here.

Response	Frequency	Percent	Mean: 1.80
Strongly Agree	31	41.33	
Agree	26	34.67	
I am Neutral	10	13.33	
Disagree	2	2.67	
Strongly Disagree	1	1.33	
Not Applicable	0	0.00	
Missing	5	6.67	








Age

Response	Frequency	Percent	Mean: 2.72
21-24	6	8.00	
25-34	14	18.67	
35-54	42	56.00	
55-64	5	6.67	
65 and older	1	1.33	
Missing	7	9.33	

Medicaid

Response	Frequency	Percent	Mean: 1.68
Yes	15	20.00	
No	32	42.67	
Missing	28	37.33	

If I had other choices, I would still get services from this agency.

Response	Frequency	Percent	Mean: 1.91
Strongly Agree	32	42.67	
Agree	22	29.33	
I am Neutral	6	8.00	
Disagree	4	5.33	
Strongly Disagree	4	5.33	
Not Applicable	0	0.00	
Missing	7	9.33	

I would recommend this agency to a friend or family member.

Response	Frequency	Percent	Mean: 1.96
Strongly Agree	30	40.00	
Agree	26	34.67	
I am Neutral	8	10.67	
Disagree	1	1.33	
Strongly Disagree	3	4.00	
Not Applicable	2	2.67	
Missing	5	6.67	

Staff was willing to see me as often as I felt it was necessary.

Response	Frequency	Percent	Mean: 1.90
Strongly Agree	32	42.67	
Agree	21	28.00	
I am Neutral	10	13.33	
Disagree	4	5.33	
Strongly Disagree	1	1.33	
Not Applicable	1	1.33	
Missing	6	8.00	

Services were available at time that were good for me.

Response	Frequency	Percent	Mean: 1.74
Strongly Agree	34	45.33	
Agree	25	33.33	
I am Neutral	6	8.00	
Disagree	2	2.67	
Strongly Disagree	2	2.67	
Not Applicable	0	0.00	
Missing	6	8.00	

I was able to see a psychiatrist when I wanted to.

Response	Frequency	Percent	Mean: 2.10
Strongly Agree	28	37.33	
Agree	22	29.33	
I am Neutral	8	10.67	
Disagree	6	8.00	
Strongly Disagree	1	1.33	
Not Applicable	3	4.00	
Missing	7	9.33	

The location of services was convenient (parking, public transportation, distance, etc.).

Response	Frequency	Percent	Mean: 1.94
Strongly Agree	31	41.33	
Agree	24	32.00	
I am Neutral	7	9.33	
Disagree	3	4.00	
Strongly Disagree	2	2.67	
Not Applicable	2	2.67	
Missing	6	8.00	

Staff returned my call in 24 hours.

Response	Frequency	Percent	Mean: 2.13
Strongly Agree	32	42.67	
Agree	17	22.67	
I am Neutral	9	12.00	
Disagree	2	2.67	
Strongly Disagree	4	5.33	
Not Applicable	4	5.33	
Missing	7	9.33	

I was able to get all the services I thought I needed.

Response	Frequency	Percent	Mean: 1.99
Strongly Agree	29	38.67	
Agree	22	29.33	
I am Neutral	8	10.67	
Disagree	6	8.00	
Strongly Disagree	0	0.00	
Not Applicable	2	2.67	
Missing	8	10.67	

Staff here believes that I can grow, change and recover.

Response	Frequency	Percent	Mean: 1.84
Strongly Agree	37	49.33	
Agree	16	21.33	
I am Neutral	9	12.00	
Disagree	2	2.67	
Strongly Disagree	3	4.00	
Not Applicable	1	1.33	
Missing	7	9.33	

I felt comfortable asking questions about my treatment and medication.

Response	Frequency	Percent	Mean: 1.82
Strongly Agree	32	42.67	
Agree	24	32.00	
I am Neutral	5	6.67	
Disagree	3	4.00	
Strongly Disagree	3	4.00	
Not Applicable	0	0.00	
Missing	8	10.67	

I was given information about my rights.

Response	Frequency	Percent	Mean: 1.75
Strongly Agree	32	42.67	
Agree	23	30.67	
I am Neutral	5	6.67	
Disagree	4	5.33	
Strongly Disagree	1	1.33	
Not Applicable	0	0.00	
Missing	10	13.33	

Staff told me what side effects to watch out for.

Response	Frequency	Percent	Mean: 2.05
Strongly Agree	33	44.00	
Agree	16	21.33	
I am Neutral	7	9.33	
Disagree	4	5.33	
Strongly Disagree	3	4.00	
Not Applicable	3	4.00	
Missing	9	12.00	

I, not staff decided my treatment goals.

Response	Frequency	Percent	Mean: 2.20
Strongly Agree	19	25.33	
Agree	27	36.00	
I am Neutral	14	18.67	
Disagree	3	4.00	
Strongly Disagree	0	0.00	
Not Applicable	3	4.00	
Missing	9	12.00	

I felt free to complain.

Response	Frequency	Percent	Mean: 1.92
Strongly Agree	28	37.33	
Agree	22	29.33	
I am Neutral	9	12.00	
Disagree	4	5.33	
Strongly Disagree	2	2.67	
Not Applicable	0	0.00	
Missing	10	13.33	

Staff encouraged me to take responsibility for how I live my life.

Response	Frequency	Percent	Mean: 1.83
Strongly Agree	32	42.67	
Agree	22	29.33	
I am Neutral	6	8.00	
Disagree	4	5.33	
Strongly Disagree	1	1.33	
Not Applicable	1	1.33	
Missing	9	12.00	

Staff respected my wishes about who is and who is not to be given information about my treatment.

Response	Frequency	Percent	Mean: 1.83
Strongly Agree	30	40.00	
Agree	24	32.00	
I am Neutral	9	12.00	
Disagree	1	1.33	
Strongly Disagree	0	0.00	
Not Applicable	2	2.67	
Missing	9	12.00	

Staff was sensitive to my cultural background (race, religion, language, etc.).

Response	Frequency	Percent	Mean: 2.17
Strongly Agree	26	34.67	
Agree	20	26.67	
I am Neutral	11	14.67	
Disagree	3	4.00	
Strongly Disagree	0	0.00	
Not Applicable	5	6.67	
Missing	10	13.33	

Staff helped me obtain the information I needed so this I could take charge of managing my illness.

Response	Frequency	Percent	Mean: 1.80
Strongly Agree	31	41.33	
Agree	21	28.00	
I am Neutral	12	16.00	
Disagree	1	1.33	
Strongly Disagree	0	0.00	
Not Applicable	1	1.33	
Missing	9	12.00	

I deal more effectively with daily problems.

Response	Frequency	Percent	Mean: 2.12
Strongly Agree	23	30.67	
Agree	28	37.33	
I am Neutral	7	9.33	
Disagree	5	6.67	
Strongly Disagree	2	2.67	
Not Applicable	2	2.67	
Missing	8	10.67	

I am better able to deal with crisis.

Response	Frequency	Percent	Mean: 2.22
Strongly Agree	20	26.67	
Agree	27	36.00	
I am Neutral	10	13.33	
Disagree	7	9.33	
Strongly Disagree	1	1.33	
Not Applicable	2	2.67	
Missing	8	10.67	

I do better in social situations.

Response	Frequency	Percent	Mean: 2.14
Strongly Agree	21	28.00	
Agree	22	29.33	
I am Neutral	18	24.00	
Disagree	1	1.33	
Strongly Disagree	2	2.67	
Not Applicable	1	1.33	
Missing	10	13.33	

I was encouraged to use consumer-run programs (support groups, drop-in centers, crisis phone line, etc.).

Response	Frequency	Percent	Mean: 2.14
Strongly Agree	26	34.67	
Agree	23	30.67	
I am Neutral	8	10.67	
Disagree	4	5.33	
Strongly Disagree	1	1.33	
Not Applicable	4	5.33	
Missing	9	12.00	

I am better able to control my life.

Response	Frequency	Percent	Mean: 2.15
Strongly Agree	21	28.00	
Agree	27	36.00	
I am Neutral	13	17.33	
Disagree	2	2.67	
Strongly Disagree	2	2.67	
Not Applicable	2	2.67	
Missing	8	10.67	

I am getting along better with my family.

Response	Frequency	Percent	Mean: 2.21
Strongly Agree	22	29.33	
Agree	25	33.33	
I am Neutral	10	13.33	
Disagree	4	5.33	
Strongly Disagree	2	2.67	
Not Applicable	3	4.00	
Missing	9	12.00	

I do better in school and/or work.

Response	Frequency	Percent	Mean: 2.71
Strongly Agree	18	24.00	
Agree	18	24.00	
I am Neutral	15	20.00	
Disagree	4	5.33	
Strongly Disagree	2	2.67	
Not Applicable	9	12.00	
Missing	9	12.00	

My housing situation has improved.

Response	Frequency	Percent	Mean: 2.47
Strongly Agree	18	24.00	
Agree	23	30.67	
I am Neutral	13	17.33	
Disagree	4	5.33	
Strongly Disagree	4	5.33	
Not Applicable	4	5.33	
Missing	9	12.00	

I do things that are more meaningful to me.

Response	Frequency	Percent	Mean: 1.73
Strongly Agree	27	36.00	
Agree	23	30.67	
I am Neutral	7	9.33	
Disagree	2	2.67	
Strongly Disagree	0	0.00	
Not Applicable	0	0.00	
Missing	16	21.33	

I am better able to handle things when they go wrong.

Response	Frequency	Percent	Mean: 1.96
Strongly Agree	22	29.33	
Agree	21	28.00	
I am Neutral	10	13.33	
Disagree	2	2.67	
Strongly Disagree	2	2.67	
Not Applicable	0	0.00	
Missing	18	24.00	

I am happy with the friendships I have.

Response	Frequency	Percent	Mean: 1.97
Strongly Agree	28	37.33	
Agree	17	22.67	
I am Neutral	10	13.33	
Disagree	1	1.33	
Strongly Disagree	2	2.67	
Not Applicable	2	2.67	
Missing	15	20.00	

My symptoms are not bothering me as much.

Response	Frequency	Percent	Mean: 2.19
Strongly Agree	23	30.67	
Agree	19	25.33	
I am Neutral	13	17.33	
Disagree	5	6.67	
Strongly Disagree	4	5.33	
Not Applicable	0	0.00	
Missing	11	14.67	

I am better able to take care of my needs.

Response	Frequency	Percent	Mean: 1.90
Strongly Agree	24	32.00	
Agree	23	30.67	
I am Neutral	8	10.67	
Disagree	2	2.67	
Strongly Disagree	2	2.67	
Not Applicable	0	0.00	
Missing	16	21.33	

I am better able to do thing that I wan to do.

Response	Frequency	Percent	Mean: 1.83
Strongly Agree	24	32.00	
Agree	23	30.67	
I am Neutral	9	12.00	
Disagree	1	1.33	
Strongly Disagree	1	1.33	
Not Applicable	0	0.00	
Missing	17	22.67	

I have people with whom I can do enjoyable things.

Response	Frequency	Percent	Mean: 1.92
Strongly Agree	27	36.00	
Agree	22	29.33	
I am Neutral	5	6.67	
Disagree	3	4.00	
Strongly Disagree	1	1.33	
Not Applicable	2	2.67	
Missing	15	20.00	

I feel I belong in my community.

Response	Frequency	Percent	Mean: 1.95
Stronly Agree	25	33.33	
Agree	18	24.00	
I am Neutral	11	14.67	
Disagree	2	2.67	
Strongly Disagree	1	1.33	
Not Applicable	1	1.33	
Missing	17	22.67	

Are you currently (still) getting mental health services from this provider?

Response	Frequency	Percent	Mean: 1.09
Yes	50	66.67	
No	5	6.67	
Missing	20	26.67	

Where you arrested since you began to receive mental health services?

Response	Frequency	Percent	Mean: 0.24
Yes	11	14.67	
No	35	46.67	
Missing	29	38.67	

Since you began to receive mental health services, have your encounters with the police...

Response	Frequency	Percent	Mean: 3.20
Been reduced for example: I have not been arrested hassled by police taken by police to a shelter or crisis program	9	12.00	
Stayed the same	4	5.33	
Increased	1	1.33	
Not applicable: I had no police encounters this year or last year	31	41.33	
Missing	30	40.00	

In a crisis, I would have the support I need from family or friends.

Response	Frequency	Percent	Mean: 1.98
Stronly Agree	24	32.00	
Agree	22	29.33	
I am Neutral	8	10.67	
Disagree	1	1.33	
Strongly Disagree	3	4.00	
Not Applicable	1	1.33	
Missing	16	21.33	

How long have you received mental health services from this provider?

Response	Frequency	Percent	Mean: 1.48
Less than 12 months No. 39-40	11	14.67	
At least 12 months or more No. 42-44	10	13.33	
Missing	54	72.00	

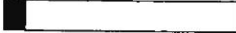


Were you arrested during the 12 months prior to that?

Response	Frequency	Percent	Mean: 0.22
Yes	10	13.33	
No	36	48.00	
Missing	29	38.67	

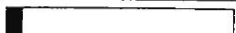


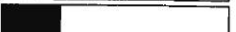
Were you arrested during the last 12 months?

Response	Frequency	Percent	Mean: 0.29
Yes	10	13.33	
No	24	32.00	
Missing	41	54.67	

Were you arrested during the 12 months prior to that?

Response	Frequency	Percent	Mean: 0.24
Yes	8	10.67	
No	25	33.33	
Missing	42	56.00	

Over the last year, have you had encounters with the police...

Response	Frequency	Percent	Mean: 3.10
Been reduced for example: I have not been arrested hassled by police taken by police to a shelter or crisis program	6	8.00	
Stayed the same	5	6.67	
Increased	0	0.00	
Not applicable: I had no police encounters this year or last year	20	26.67	
Missing	44	58.67	